Partial WBS for the “Mobile Number Portability” Project

1. **Mobile Number Portability**
   1. **Initiation**
      1. Identify stakeholders
      2. Conduct meetings with the stakeholders
      3. Write the Project Charter
      4. Review the Project Charter with the stakeholders
      5. Update and incorporate stakeholder feedback
      6. Obtain sign-off on the Project Charter
   2. **Planning**
      1. Identify all users and customers
      2. Conduct requirements elicitation meetings
      3. Conduct other requirements elicitation activities
      4. Analyze requirements
      5. Document requirements
      6. Conduct Requirements Specifications customer walkthroughs
      7. Conduct Requirements Specifications technical team inspections
      8. Conduct Requirements Specifications peer reviews
      9. Update and incorporate feedback
      10. Obtain sign-off on the Requirements Specifications
      11. Create Project Plan
          1. Create scope management plan
          2. Create time management plan
          3. Create cost management plan
          4. Create HR management plan
          5. Create communications management plan
          6. Create risk management plan
          7. Create quality management plan
          8. Create procurement management plan
      12. Conduct Project Plan customer walkthroughs
      13. Conduct Project Plan technical team inspections
      14. Conduct Project Plan peer reviews
      15. Update and incorporate feedback
      16. Obtain sign-off on the Project Plan
   3. **Execution**
      1. Create final product design
      2. Conduct final product design customer walkthroughs
      3. Conduct final product design technical team inspections
      4. Update and incorporate feedback
      5. Infrastructure upgrades - IT
         1. Select new Intel server
         2. Order the Intel server
         3. Install and configure the Intel server
      6. Infrastructure upgrades - Networks
         1. New Ericsson Server for Networks
            1. Select new Ericsson server
            2. Order the Ericsson server
            3. Install and configure the Ericsson server
         2. Upgrades to Existing Equipment
            1. Select new equipment
            2. Order the new equipment
            3. Install and configure the new equipment
         3. Modifications to Signaling Protocols
            1. Design Modifications
            2. Program Modifications
            3. Test Modifications
            4. Deploy Modifications
         4. Infrastructure upgrades - Value Added Services
            1. Select new equipment
            2. Order the new equipment
            3. Install and configure the new equipment
         5. Changes to Contract Management
            1. Contract Updates - Corporate Contracts
            2. Contract Updates - Personal Contracts
         6. Tariff Changes and Risk Analysis
         7. Tariff Changes - Corporate Accounts
         8. Tariff Changes - Personal Accounts
         9. Changes to Standard Operating Procedures
            1. Change SOP - CR
            2. Change SOP - IT
            3. Change SOP - VAS
            4. Change SOP - Marketing
            5. Change SOP - Sales - Corporate
            6. Change SOP - Sales - Personal
         10. Training of Personnel
             1. Training - CR
             2. Training - IT
             3. Training - VAS
             4. Training - Marketing
             5. Training - Sales - Corporate
             6. Training - Sales - Personal
         11. Call Center Capacity Extension
             1. Capacity increase - Temporary
             2. Capacity increase - Permanent
         12. Market Research and Campaigns
             1. Strategic Marketing Plan
         13. Software Changes - IT
             1. Exchange of porting data between operators and the central database
             2. Solution architecture: MNP databases, their localization and role
             3. Routing schemes for voice, SMS and MMS