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| **Project "Mobile Number Portability"****Problem/Opportunity Statements**The Mobile Number portability project that would enable the wireless company customers to freely switch mobile providers and keep their phone numbers with company-unique prefixes has been mandated by the Ministry of Communications.**Objectives**ABC Wireless shall implement all features of the "Mobile Number Portability Project” by 01-Jan-2012. The project scope shall consist of the following features:Table

|  |  |
| --- | --- |
| Feature ID | Feature Description |
| F 1.0 | Infrastructure upgrades - IT |
| F 2.0 | Infrastructure upgrades - Networks |
| F 3.0 | Infrastructure upgrades - Value Added Services |
| F 4.0 | Changes to Contract Management |
| F 5.0 | Tariff Changes and Risk Analysis |
| F 6.0 | Changes to Standard Operating Procedures |
| F 7.0 | Training of Personnel |
| F 8.0 | Call Center Capacity Extension |
| F 9.0 | Market Research and Campaigns |
| F 10.0 | Software Changes - IT |

**ROM Budget and Schedule**Budget Internal Cost: 200-300 man-months  External Cost: $500,000-750,000Timeline - 12 months**Importance Factors**Scope and Quality - 15%, Budget - 15%, Time - 80%**Project Feasibility**"Mobile Number Portability Project" is a regulatory project mandated by the country's Ministry of Communications.**Stakeholder Register**Table

|  |  |
| --- | --- |
| Title | Name |
| Minister of Communications | Neil Ager |
| President and CEO | Mathew Shontz |
| Director, IT | Roslyn Nardone |
| Director, VAS | Kelly Oathout |
| Director, Customer Care | Kurt Vaz |
| Director, HR | Cody Mcgonigle |
| Director, Sales and Marketing | Jessie Bennetts |
| Project Manager | Jerri Nagata |
| Other Mobile Companies |  |

**Risks**Table

|  |  |
| --- | --- |
| Risk ID | Risk Description |
| R1 | Possible changes in requirements |
| R2 | Potential loss of customers and revenue |
| R3 | Third party issues |
| R4 | Lack of resources |
| R5 | Interdependencies between different scope items |

**Assumptions**Table

|  |  |
| --- | --- |
| Assumption ID | Assumption Description |
| A1 | Project team will have access to the resource pool |
| A2 | Project stakeholders shall provide their requirements in timely and accurate fashion |

**Constraints**Table

|  |  |
| --- | --- |
| Constraint ID | Constraint Description |
| C1 | Limited resources |
| C2 | Currently the deadline is set at 01-jan-2013 |
| C3 | A new strategic sales and marketing program must be delivered in order for this project to succeed |

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