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| **Project "Mobile Number Portability"**  **Problem/Opportunity Statements**  The Mobile Number portability project that would enable the wireless company customers to freely switch mobile providers and keep their phone numbers with company-unique prefixes has been mandated by the Ministry of Communications.  **Objectives**  ABC Wireless shall implement all features of the "Mobile Number Portability Project” by 01-Jan-2012. The project scope shall consist of the following features:  Table   |  |  | | --- | --- | | Feature ID | Feature Description | | F 1.0 | Infrastructure upgrades - IT | | F 2.0 | Infrastructure upgrades - Networks | | F 3.0 | Infrastructure upgrades - Value Added Services | | F 4.0 | Changes to Contract Management | | F 5.0 | Tariff Changes and Risk Analysis | | F 6.0 | Changes to Standard Operating Procedures | | F 7.0 | Training of Personnel | | F 8.0 | Call Center Capacity Extension | | F 9.0 | Market Research and Campaigns | | F 10.0 | Software Changes - IT |   **ROM Budget and Schedule**  Budget  Internal Cost: 200-300 man-months  External Cost: $500,000-750,000  Timeline - 12 months  **Importance Factors**  Scope and Quality - 15%,  Budget - 15%,  Time - 80%  **Project Feasibility**  "Mobile Number Portability Project" is a regulatory project mandated by the country's Ministry of Communications.  **Stakeholder Register**  Table   |  |  | | --- | --- | | Title | Name | | Minister of Communications | Neil Ager | | President and CEO | Mathew Shontz | | Director, IT | Roslyn Nardone | | Director, VAS | Kelly Oathout | | Director, Customer Care | Kurt Vaz | | Director, HR | Cody Mcgonigle | | Director, Sales and Marketing | Jessie Bennetts | | Project Manager | Jerri Nagata | | Other Mobile Companies |  |   **Risks**  Table   |  |  | | --- | --- | | Risk ID | Risk Description | | R1 | Possible changes in requirements | | R2 | Potential loss of customers and revenue | | R3 | Third party issues | | R4 | Lack of resources | | R5 | Interdependencies between different scope items |   **Assumptions**  Table   |  |  | | --- | --- | | Assumption ID | Assumption Description | | A1 | Project team will have access to the resource pool | | A2 | Project stakeholders shall provide their requirements in timely and accurate fashion |   **Constraints**  Table   |  |  | | --- | --- | | Constraint ID | Constraint Description | | C1 | Limited resources | | C2 | Currently the deadline is set at 01-jan-2013 | | C3 | A new strategic sales and marketing program must be delivered in order for this project to succeed | |