



ABOUT THINKTANK CONSULTING

- Project Management and Requirements Engineering consulting and outsourcing
- Process improvement audits & programmes including:
 - Business Process Re-engineering
 - Change Management
 - Requirements engineering
 - Estimation
 - Project management
 - Portfolio management
 - IT/Business Alignment
- Training
 - Project Management for Software Development and IT



Services Overview

Why Process Improvement?

Have you had any of these experiences?

- Projects experience budget, scope and time overruns
- Unexpected issues and problems arise in the middle of projects
- There always seems to be way more work than resources available
- Your employees are working long hours and on weekends
- Quality of the project product is low
- Communications seem to be ad-hoc; too often important stakeholders are not informed about key decisions
- Project's requirements are never clearly defined
- Scope increases, but the schedule slips because no additional resources are provided
- Specifications are satisfied, but the customers are not
- You seem to be spending more time fixing bugs from previous releases rather than working on "new" products ...

If you answered "yes" to several of these questions, Thinktank Consulting can help you with your challenges.

About Us

Founded in 2003 by Jamal Moustafaev Thinktank Consulting is an industry leader in providing management consulting services to North American clients. Our portfolio includes:

- Project Management and Requirements Engineering (Business Analysis) consulting and outsourcing
- Process improvement programmes & audits including:
 - Business Process Re-engineering
 - Change Management
 - Requirements engineering
 - Estimation
 - Project management
 - Portfolio management
 - IT/Business Alignment
- Training
 - "Essentials of Hands On Project Management for IT and Software Development" course

Mission Statement

Our company's mission is to assist businesses in achieving higher profitability and helping them to flourish by providing first-class management consulting and training services.



SmartPhase METHODOLOGY

1. Familiarize yourself with company's strategic business goals
2. Interview senior management to identify major business issues
3. Interview representatives from all areas of software development department to identify the root causes
4. Analyze, confirm and prioritize the root causes of the business problems in the order of importance
5. Discuss your findings with company executives and agree on which areas and how many of them will be targeted in the first phase of the software process improvement (SPI) project
6. Create ROI projections for the initiative
7. Develop an SPI project plan and identify all the "before" and "after" metrics to gather
8. Implement the SPI plan
9. Collect the "after" metrics, compare them with the "before" statistics and validate the ROI projections
10. Decide whether there is a necessity to continue with the next phase of SPI plan

PRINCIPAL'S BIO

- Jamal Moustafaev, MBA, PMP
- President and Principal Consultant - Thinktank Consulting
- 12+ years of project management and requirements engineering experience
- Frequent contributor to various software development publications
- Presenter at IT conferences and seminars
- Teaches "Project Planning and Scheduling" course at BCIT

THINKTANK Consulting

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Our Services

Whether you are working to maintain your competitive edge or trying to weed out inefficiencies, Thinktank Consulting delivers the trusted advice, industry insight and project management expertise you need.

■ Project Management and Business Analysis Consulting

Are you having problems trying to find an experienced Senior Project Manager? Do you have a "runaway" project that needs immediate resuscitation? With more than 12 years of software development and IT experience we can help you with our expertise in Project Management, Requirements Engineering, Software Project Estimation and Portfolio Management. Our track record includes projects from small to very large (up to \$12 million budget and a team size of 100 people).

■ Process Improvement Programmes & Audits

Do some of the problems your company is experiencing appear to be chronic by nature? Do you feel that an adjustment of your processes and methodologies is in order? Thinktank Consulting has developed a *SmartPhase Methodology* that can help you identify, prioritize and target the most problematic areas of your software development process

■ Training

Are your project managers fairly inexperienced? Do you have a blend of very experienced, process-oriented and fairly junior PMs? Our *Essentials of "Hands On" Project Management for IT and Software Development* course will provide your employees with skills, tools, techniques and economic principles that transcend all of the methodologies and teach them tricks, tips and "guerilla warfare" tactics of software project management.

The Principal

Jamal Moustafaev, MBA, PMP - founder of Thinktank Consulting, has more than twelve years of project management, requirements analysis, process improvement and corporate training experience in the technology sector. He has done work for private-sector companies and government organizations in Canada and US, including:

- Credit Union Central of BC (Canada),
- Software Productivity Center (Vancouver, BC),
- Wolters Kluwer Financial Group (Detroit, MI),
- Kaiser Permanente (Pleasanton, CA, Cleveland, OH and Atlanta, GA),
- HSBC Bank Canada,
- Standard Life Insurance (Oregon, USA)
- Kodak Canada and others

Jamal is a contributor to various software development and project management publications including *West Coast BC Project Management Association*, *Project Times*, *Better Software* and others. Mr. Moustafaev is a frequent presenter at project management conferences such as *PMI Research*, *Project World Canada* and *PM Society of Vancouver*. His presentations have consistently received a very high rating from conference attendees (4.5/5.0).

Jamal also teaches a highly acclaimed (4.7/5.0 student rating) "Project Planning and Scheduling" course at BCIT. Mr. Moustafaev holds a PMP certification, an MBA in Finance (Derivative Securities) and a BBA (Finance and Management Science) from SFU.